LISTENING TEST

In this section, your ability to understand spoken English will be shown. The Listening test consists of four parts and will take approximately 45 minutes. Directions will be given for each part. By following the directions you hear, select the best possible answer and mark your answers on your answer sheet. Please refrain from writing anything in your test book.

PART 1

Directions: In this part, you will see a picture in your test book and hear four statements. After hearing each statement, select the one statement you think is the best description for the picture. Then, mark the answer on your answer sheet. You will only hear the statements one time, and they will not be printed in your test book.

1.



2.



3.



4.



5.





PART 2

Directions: In this part, you will hear a question or statement. You will then hear three alternative responses to the question or statement. They will all be spoken in English. You will only hear them one time, and they will not be printed in your test book. Choose the best response to each question and mark the letter (A), (B), (C) on your answer sheet.

- 7. Mark your answer on your answer sheet.
- 8. Mark your answer on your answer sheet.
- **9.** Mark your answer on your answer sheet.
- **10.** Mark your answer on your answer sheet.
- 11. Mark your answer on your answer sheet.
- **12.** Mark your answer on your answer sheet.
- **13.** Mark your answer on your answer sheet.
- **14.** Mark your answer on your answer sheet.
- **15.** Mark your answer on your answer sheet.
- **16.** Mark your answer on your answer sheet.
- 17. Mark your answer on your answer sheet.

- 18. Mark your answer on your answer sheet.
- **19.** Mark your answer on your answer sheet.
- 20. Mark your answer on your answer sheet.
- 21. Mark your answer on your answer sheet.
- 22. Mark your answer on your answer sheet.
- 23. Mark your answer on your answer sheet.
- 24. Mark your answer on your answer sheet.
- 25. Mark your answer on your answer sheet.
- 26. Mark your answer on your answer sheet.
- 27. Mark your answer on your answer sheet.
- 28. Mark your answer on your answer sheet.
- 29. Mark your answer on your answer sheet.
- 30. Mark your answer on your answer sheet.
- 31. Mark your answer on your answer sheet.

PART 3

Directions: In this part, you will hear conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. You will only hear the conversations one time, and they will not be printed in your test book. Choose the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

- **32.** What are the speakers mainly discussing?
- (A) Traffic conditions
- (B) Some visitor feedback
- (C) Tourist destinations
- (D) An upcoming event
- 33. What is the man concerned about?
- (A) The availability of a speaker
- (B) The capacity of a venue

(C) The finish time of a lecture(D) The cost of a project
34. What does the woman offer to do?(A) Send a phone number(B) Review a schedule(C) Provide an e-mail address(D) Contact a restaurant
35. Where does the conversation most likely take place? (A) At a hotel (B) At a pool (C) At a department store (D) At a ferry terminal
36. What does the man require? (A) A better view (B) A meal (C) Towers (D) Directions
37. What does the woman suggest the man do?(A) Read a book(B) Visit an island(C) Open a window(D) Look at a map
38. Why is the woman calling? (A) To report damaged goods

39. What does the woman ask the man to do?

(B) To check on a building schedule(C) To offer accommodation options

(D) To order a menu item

- (A) Contact a builder(B) Refund a purchase(C) Confirm an order(D) Return a phone call
- **40.** What does the man say he will send the woman?
- (A) A quotation
- (B) A form
- (C) A description
- (D) An invoice
- 41. What is the main topic of the conversation?
- (A) A university course
- (B) A marketing report
- (C) A convention
- (D) A coworker
- **42.** What does the man mean when he says, "Let's see"?
- (A) He is waiting for a reply.
- (B) He would like to attend an event.
- (C) He suggests looking at a photo.
- (D) He will check a document.
- 43. Who is Jack Holland?
- (A) An event organizer
- (B) A university professor
- (C) A television presenter
- (D) A marketing manager
- 44. What are the speakers mainly discussing?
- (A) The history of an artist
- (B) The length of a show
- (C) The result of a competition
- (D) The price of a painting

- 45. What did Ms. Baartz recently do? (A) Appeared in a documentary (B) Taught a course (C) Sold a painting (D) Retired form work 46. What does the woman mean when she says, "I think I'll pass"? (A) She is prepared for a test. (B) She is on her way somewhere. (C) She will not buy an item. (D) She expects to be admitted. **47.** What does the woman want to do? (A) Purchase a mobile phone (B) Reserve a trip (C) Renew a license (D) Attend a meeting 48. What does the woman say she will do this afternoon? (A) Pay a bill (B) Buy a ticket (C) Contact her clients (D) Cancel her contract 49. What does the man ask the woman to do? (A) Revise some paperwork (B) Show her identification (C) Mail some forms
- **50.** Where does the conversation most likely take place?
- (A) At a home improvement store

(D) Change her travel plans

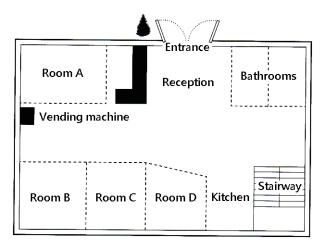
(B) At a food court

- (C) At a construction site
- (D) At a computer repair shop
- **51.** What does the man imply when he says, "Customers have been asking about it all week"?
- (A) The location of an event is unclear.
- (B) People are looking forward to an event.
- (C) An instruction manual contains some errors.
- (D) People are interested in a product.
- **52.** Who most likely is Mr. Rodriguez?
- (A) A sales representative
- (B) A store manager
- (C) A buyer
- (D) A customer
- 53. What does the man like about the manuals?
- (A) The frequently asked questions
- (B) The detailed explanations
- (C) The additional pictures
- (D) The automatic update feature
- **54.** What problem does the man mention?
- (A) Some functions are slow.
- (B) The instructions are confusing.
- (C) Some information is outdated.
- (D) The links do not work.
- **55.** What does the woman recommend?
- (A) Contacting the designer
- (B) Installing a software program
- (C) Conducting a customer survey
- (D) Searching the Web site

- **56.** What is the conversation mainly about?
- (A) Purchasing stationery supplies
- (B) Preparing for a party
- (C) Scheduling a meeting
- (D) Reserving some seats
- **57.** What do the men imply about the store?
- (A) It is nearby.
- (B) It has a delivery service.
- (C) It is holding a sale.
- (D) It was built recently.
- **58.** According to the woman, where does she make most of her purchases?
- (A) At a department store
- (B) On the Internet
- (C) From a local supplier
- (D) From a mail order catalog
- **59.** Why is the woman calling?
- (A) To discuss an error
- (B) To change an order
- (C) To learn about services
- (D) To propose a plan
- **60.** How many posters does the man say he can supply?
- (A) Two thousand
- (B) Three thousand
- (C) Ten thousand
- (D) Twenty thousand
- **61.** What does the woman imply about ger campaign?
- (A) It has already been launched.
- (B) The budget is not finalized.
- (C) There are many staff members involved.
- (D) It includes television advertising.

Loft apartment	78 May Drive
1-bedroom apartment	45 Durant Road
2-bedroom apartment	7 Rayner Street
3-bedroom apartment	172 Coleman Street06

- 62. Why does the woman need to move?
- (A) She needs to be closer to family.
- (B) Her lease has expired.
- (C) Her rent was too expensive.
- (D) She has taken a new job.
- 63. How does the woman say she will get to work?
- (A) By bicycle
- (B) By train
- (C) By car
- (D) On foot
- 64. Look at the graphic. Which address will the woman most likely visit?
- (A) 78 May Drive
- (B) 45 Durant Road
- (C) 7 Rayner Street
- (D) 172 Coleman Street



65. What does the man say about Mr. Everson?

- (A) He works at another office.
- (B) He has left a message.
- (C) He is on a business trip.
- (D) He is waiting for a delivery.
- **66.** Look at the graphic. Where will the woman most likely leave the boxes?
- (A) In Room A
- (B) In Room B
- (C) In Room C
- (D) In Room D
- 67. What does the woman ask the man to do?
- (A) Prepare a drink
- (B) Open a door
- (C) Carry some things
- (D) Sign a document

Discount Coupon Purchase **three** Items and get **10%** OFF

Purchase **four** Items and get **15%** OFF

Purchase **five** Items and get **20%** OFF

Purchase SIX Items and get 25% OFF

- **68.** Where does the conversation most likely take place?
- (A) At a furniture shop
- (B) At a grocery store
- (C) At a clothing store
- (D) At a florist shop
- **69.** Look at the graphic. What discount will the man most likely receive?
- (A) 10 percent off

- (B) 15 percent off
- (C) 20 percent off
- (D) 25 percent off
- 70. What does the man ask for?
- (A) A free pass
- (B) A local map
- (C) A list of conditions
- (D) A membership application

PART 4

Directions: In this part, you will hear some talks given by a single person. You will be asked to answer three questions about what the speakers says in each talk. You will only hear the talks one time, and they will not be printed in your test book. Choose the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

- 71. Where does the speaker work?
- (A) At a fitness club
- (B) At a restaurant
- (C) At a health food store
- (D) At a telephone company
- 72. What will customers be able to have from June?
- (A) Discount membership rates
- (B) Free access to the Internet
- (C) 24-hour use of the facilities
- (D) Tickets for social events
- 73. What are the listeners asked to do?
- (A) Learn about a new technology
- (B) Contact clients
- (C) Reserve fitness equipment
- (D) Submit proposals
- **74.** Where does the speaker say he has done?

- (A) Finished a presentation(B) Invited some clients(C) Installed some equipment(D) Received a document
- 75. What does the speaker mean when he says, "Anyway, I'm done with it"?
- (A) He has finished work for the day.
- (B) He is disposing of a useless object.
- (C) He no longer needs what he was using.
- (D) He feels satisfied with a plan.
- **76.** What is the listener asked to do?
- (A) Prepare for a meeting
- (B) Return a call
- (C) Meet with a client
- (D) Explain a procedure
- 77. What has caused the delay?
- (A) Inclement weather
- (B) Late passengers
- (C) Mechanical issues
- (D) Scheduling errors
- 78. What will the listeners receive?
- (A) A meal voucher
- (B) A map
- (C) A travel magazine
- (D) A brochure
- 79. When is the train expected to depart?
- (A) At 5:30 P.M.
- (B) At 6:00 P.M.
- (C) At 6:30 P.M.
- (D) At 7:00 P.M.

- 80. Who most likely is the speaker?(A) A government official(B) A museum guide
- (C) A factory employee
- (D) A university administrator
- 81. According to the speaker, where are the listeners allowed to take pictures?
- (A) In the offices
- (B) In the cafeteria
- (C) In the corridors
- (D) In the laboratory
- **82.** What will the listeners do next?
- (A) See a training video
- (B) Have refreshments
- (C) Meet management
- (D) Visit a showroom
- 83. What kind of business does the woman work for?
- (A) A travel agency
- (B) A hotel chain
- (C) A trading company
- (D) A construction firm
- 84. Why does the woman say, "You know what"?
- (A) She will make a surprising announcement.
- (B) She is reminding the listeners of something.
- (C) She cannot remember an important point.
- (D) She is asking for some advice.
- **85.** What will the listeners most likely do tonight?
- (A) Review some designs
- (B) Attend a party
- (C) Greet some visitors
- (D) Take a trip

- 86. What is the broadcast about?

 (A) A sporting event

 (B) An orchestra performance

 (C) A theater performance

 (D) A television program

 87. Who is Molly Jackson?
- (A) An athlete
- (B) A director
- (C) A publicist
- (D) A performer
- 88. Where is additional information available?
- (A) In a brochure
- (B) In the newspaper
- (C) On the radio
- (D) On the Web site
- 89. What is being advertised?
- (A) A filling cabinet
- (B) A personal computer
- (C) A storage unit
- (D) A document scanner
- 90. What advantage does the speaker mention about the product?
- (A) It saves space.
- (B) It is easy to install.
- (C) It reduces spending.
- (D) It is lightweight.
- 91. What can customers get by ordering before May 30?
- (A) A discount
- (B) A carrying case

- (C) A software application
- (D) An extended warranty

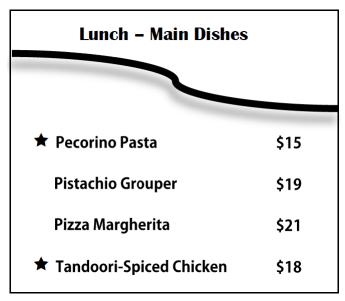
	Schedule		
1	Joan	Welcome Address	
2	New Recruits	Spring Comedy Show	
3	Holly Whitfield	This Year's Hit Song	
4	Warehouse Workers	Dance Routine	

- 92. Where does the announcement take place?
- (A) At a company picnic
- (B) At a factory opening
- (C) At a welcome party
- (D) At a retirement celebration
- **93.** Look at the graphic. What will be performed on stage next?
- (A) Welcome Address
- (B) Spring Comedy Show
- (C) This Year's Hit Song
- (D) Dance Routine
- 94. What does the speaker recommend?
- (A) Checking equipment
- (B) Joining a performance
- (C) Finding a seat
- (D) Buying a ticket

Half-Page Advertisement	Cost Per Day
8 days and over	\$1,000
6 ~ 7 days	\$1,100
3 ~ 5 days	\$1,200
1 ~ 2 days	\$1,500

95. What are the listeners asked to look at?

- (A) A business contract
- (B) A budget forecast
- (C) A design idea
- (D) A floor plan
- **96.** When will the speaker request an advertisement?
- (A) This morning
- (B) This afternoon
- (C) Tomorrow morning
- (D) Tomorrow afternoon
- **97.** Look at the graphic. How much will the company most likely to be charged for advertising?
- (A) \$1,000 per day
- (B) \$1,100 per day
- (C)\$1,200 per day
- (D)\$1,500 per day



- **98.** Who most likely is the speaker?
- (A) A chef
- (B) A server
- (C) A patron
- (D) A reviewer

- **99.** Look at the graphic. What does the speaker say about the Tandoori-Spiced Chicken?
- (A) It is not as popular as other items.
- (B) It takes a long time to prepare.
- (C) Its ingredients are sourced locally.
- (D) Its price is higher than usual.
- 100. What does the speaker imply about Spargo's?
- (A) Its recent review was positive.
- (B) It uses only healthy ingredients.
- (C) It is one of San Francisco's oldest restaurants.
- (D) Its prices change depending on the season.

【解答】

PART 1

1. (B)

- (A) She's putting on glasses.
- (B) She's looking at a book.
- (C) She's folding a chair.
- (D) She's reaching into a bag.

2. (A)

- (A) He's installing carpet tiles.
- (B) He's leaning over a table.
- (C) He's adjusting an appliance.
- (D) He's carrying a tray.

3. (C)

- (A) A man is repairing a vehicle.
- (B) A man is sweeping a street.
- (C) A woman is holding a musical instrument.
- (D) A woman is seated on a bench.

4. (D)

- (A) They're removing boxes from a cart.
- (B) They're greeting each other.
- (C) They're sorting goods into piles.
- (D) They're looking in different directions.

5. (C)

- (A) A tree is being trimmed outside.
- (B) A sidewalk is being paved.
- (C) A bicycle has been secured to a pole.
- (D) An arched window overlooks the plaza.

6. (D)

- (A) The airport is surrounded by tall buildings.
- (B) Some crates are being placed on the ground.
- (C) Shrubs separate the lawn from the runway.
- (D) A truck has been parked alongside an aircraft.

PART 2

- 7. Where can I find some copy paper?
- (A) I found it useful.
- (B) At the end of this aisle.
- (C) Just five sheets.

Answer: (B)

- **8.** Who gave you a ride to the concert hall?
- (A) At 5:30.
- (B) A charity event.
- (C) My brother.

Answer: (C)

- 9. Aren't you leaving for Seattle today?
- (A) No, I'm flying on Friday.
- (B) I lived there last year.
- (C) That's my ticket.

Answer: (A)

- 10. When did they start interviewing candidates?
- (A) They haven't yet.
- (B) Yes, in the newsletter.
- (C) The night view is impressive.

Answer: (A)

- **11.** Isn't this your jacket?
- (A) No, it's cold outside.
- (B) Yes, that's mine.
- (C) Of course he can.

Answer: (B)

- **12.** Can you tell me where the conference is being held?
- (A) I heard it went well.
- (B) On the fifth floor.
- (C) Must be around a hundred.

Answer: (B)

- **13.** You've never met the company president, have you? (A) Yes, she was very friendly. (B) I presented it last time. (C) No, I meant to buy some. Answer: (A) **14.** Could you help me with the customer surveys tomorrow? (A) That would be helpful. (B) I'm afraid I won't be here. (C) Sure, I have her e-mail. Answer: (B) **15.** Why don't you order another slice of pizza? (A) That's a good café. (B) Yes, I received an order. (C) Can I? Answer: (C) **16.** Who planning the awards ceremony? (A) The head of marketing. (B) That was the plan. (C) You should have attended it. Answer: (A) **17.** Didn't you go camping on Saturday? (A) The weather is nice today. (B) As soon as we join it. (C) Yes, I had a good time. Answer: (C) 18. Would you like to choose a cabinet for your office yourself, or shall I? (A) No, she'll be busy.

 - (B) It's a nice selection.
 - (C) I'll do it today.

Answer: (C)

- **19.** What made you come to Atlanta?
- (A) He couldn't make it.

- (B) I took a train this time. (C) I'm here for the festival. Answer: (C) 20. Where have you been all morning? (A) I was with the developers.

- (B) Not every morning.
- (C) I've been there a couple of times.

Answer: (A)

- 21. Haven't you inspected the factory?
- (A) Not yet.
- (B) From a shipping center.
- (C) Yes, more than expected.

Answer: (A)

- 22. When will the new models be on sale?
- (A) Some excellent cars.
- (B) In the store.
- (C) That's still being discussed.

Answer: (C)

- 23. Are there enough parking spaces for the guests?
- (A) They're not in the park.
- (B) I'm not sure about that.
- (C) I guess I'll go by car.

Answer: (B)

- 24. Why aren't we using the usual meeting room?
- (A) By tomorrow.
- (B) All the time.
- (C) Someone's reserved it.

Answer: (C)

- 25. Did your assistant mail the details, or did she call the client with the information?
- (A) I think she did both.
- (B) Can you give me your address?

Answer: (A)
26. I put the brochures from last week's trade show on your desk.(A) I didn't bring my camera.(B) Thanks, I'll take a look later.(C) That's where I left it.Answer: (B)
27. Shall I arrange for a tour of the facility, or are you too busy?(A) How long will it take?(B) Yes, two is enough.(C) It was completed last year.Answer: (A)
28. Please use one of the company vehicles to deliver the goods.(A) Aren't you on your way now?(B) It was at a repair shop.(C) Where can I find the keys?Answer: (C)
29. When will we know if our submission has been accepted?(A) It was a very successful mission.(B) I'll can and ask.(C) He accepted the job in Canada.Answer: (B)
30. The meeting will be recorded so that Mr. Wu can listen later.(A) His presentation was excellent.(B) Why can't he be here today?(C) Sales are at record levels.Answer: (B)
31. Could you tell me how often I have to submit project updates?(A) They're due tomorrow.(B) At least once a week.(C) Just e-mail them to Mr. Hanson.Answer: (B)

(C) Yes, that's fine.

PART 3

Question 32 through 34 refer to the following conversation.

W: I reserved a seminar room for your lecture next month. It's on Beacon Avenue, right across from the National Museum.

M: Thanks. I'm looking for a restaurant to hold a party in after the lecture. Do you know of any good places near there? I'll have 30 participants, but I'm afraid there might not be anything available for a group that size.

W: How about the Mexican restaurant right next door? I went there last week, and it was pretty spacious. Let me give you their phone number by e-mail.

- 32. What are the speakers mainly discussing?
- (A) Traffic conditions
- (B) Some visitor feedback
- (C) Tourist destinations
- (D) An upcoming event

Answer: (D)

- **33.** What is the man concerned about?
- (A) The availability of a speaker
- (B) The capacity of a venue
- (C) The finish time of a lecture
- (D) The cost of a project

Answer: (B)

- **34.** What does the woman offer to do?
- (A) Send a phone number
- (B) Review a schedule
- (C) Provide an e-mail address
- (D) Contact a restaurant

Answer: (A)

Question 35 through 37 refer to the following conversation.

M: Hello, it's Tony Harley in Room 793. I checked in about an hour ago.

Anyway, I just noticed that there are no towels in bathroom.

W: Oh, I'm very sorry about that. I'll have someone deliver a set to your room right away. Was there anything else?

M: No, that's all. I'm very happy with the room. The views are excellent.

W: Yes, they are. On a clear day, you can see all the way to Downton Island.

There is a beautiful color map of the bay next to the television set in your room. Please take a look if you're interested.

- **35.** Where does the conversation most likely take place?
- (A) At a hotel
- (B) At a pool
- (C) At a department store
- (D) At a ferry terminal

Answer: (A)

- 36. What does the man require?
- (A) A better view
- (B) A meal
- (C) Towers
- (D) Directions

Answer: (C)

- 37. What does the woman suggest the man do?
- (A) Read a book
- (B) Visit an island
- (C) Open a window
- (D) Look at a map

Answer: (D)

Question 38 through 40 refer to the following conversation.

W: I'm calling about a shipment of floor tiles that arrived today. Some of them were broken when they got here. I'd like to get a refund for that portion.

M: Generally, we only send replacements when breakages occur. How many tiles were broken?

W: We ordered extra, so we don't require a replacement.

M: I see. I haven't charged you for this order yet. If you can let me know how many boxes were damaged, I'll recalculate the total before I send you the bill.

- **38.** Why is the woman calling?
- (A) To report damaged goods
- (B) To check on a building schedule
- (C) To offer accommodation options
- (D) To order a menu item

Answer: (A)

- 39. What does the woman ask the man to do?
- (A) Contact a builder
- (B) Refund a purchase
- (C) Confirm an order
- (D) Return a phone call

Answer: (B)

- 40. What does the man say he will send the woman?
- (A) A quotation
- (B) A form
- (C) A description
- (D) An invoice

Answer: (D)

Question 41 through 43 refer to the following conversation.

M: I've received some information about a convention in London next month. I can't go, but maybe you're interested.

W: What's it about? I'd like to go if the event is on marketing.

M: Oh, sorry. I should have mentioned that. Yes, it's a sales and marketing event.

W: Does it say who'll be presenting?

M: Let's see. I have the invitation here...Um... Keynote speaker...Jack Holland. I've never heard of him.

W: He's a professor at Greggory University. I took one of his courses years ago. He's very interesting so I think I might go.

- 41. What is the main topic of the conversation?
- (A) A university course
- (B) A marketing report
- (C) A convention
- (D) A coworker

Answer: (C)

- **42.** What does the man mean when he says, "Let's see"?
- (A) He is waiting for a reply.
- (B) He would like to attend an event.
- (C) He suggests looking at a photo.
- (D) He will check a document.

Answer: (D)

- 43. Who is Jack Holland?
- (A) An event organizer
- (B) A university professor
- (C) A television presenter
- (D) A marketing manager

Answer: (B)

Question 44 through 46 refer to the following conversation.

W: Hi. I'm interested in one of the paintings in the gallery. Can you tell how much it is?

M: Certainly. Which one?

W: That one in the corner. The artist's name is Arna Baartz.

M: Oh, yes. A lot of people have been asking about that. She was featured in a documentary recently and has become rather famous. The price is quite high, I'm afraid. It's 13,000 dollars.

W: Uh...I think I'll pass. Unfortunately, it's out of my price range.

M: Quite understandable. Shall I ask Ms. Baartz if she could negotiate on the price?

W: I don't think she'll reduce it to the price I want to pay. I'll have a look at some of the others.

- 44. What are the speakers mainly discussing?
- (A) The history of an artist
- (B) The length of a show
- (C) The result of a competition
- (D) The price of a painting

Answer: (D)

- 45. What did Ms. Baartz recently do?
- (A) Appeared in a documentary
- (B) Taught a course
- (C) Sold a painting
- (D) Retired form work

Answer: (A)

- **46.** What does the woman mean when she says, "I think I'll pass"?
- (A) She is prepared for a test.
- (B) She is on her way somewhere.

- (C) She will not buy an item.
- (D) She expects to be admitted.

Answer: (C)

Question 47 through 49 refer to the following conversation.

W: I'd like to set up a mobile phone account with your company.

M: Great. We have a lot of excellent plans to choose from. Will you also buy a phone from us?

W: Yes, but will I be able to use it by this afternoon? I need to get in touch with some clients about my travel arrangements.

M: Certainly. You can select a model now. Once we've completed the paperwork, you'll be able to use it. Do you have any photo identification with you?--- a driver's license or something?

- **47.** What does the woman want to do?
- (A) Purchase a mobile phone
- (B) Reserve a trip
- (C) Renew a license
- (D) Attend a meeting

Answer: (A)

- 48. What does the woman say she will do this afternoon?
- (A) Pay a bill
- (B) Buy a ticket
- (C) Contact her clients
- (D) Cancel her contract

Answer: (C)

- 49. What does the man ask the woman to do?
- (A) Revise some paperwork
- (B) Show her identification
- (C) Mail some forms
- (D) Change her travel plans

Answer: (B)

Question 50 through 52 refer to the following conversation.

M: Ms. Philips, can I have a word with you? Apparently, there's some new wallpaper being advertised on television. It's called Anti-Stain. Customers have been asking about it all week. If we had it in stock, maybe they'd buy

glue, brushes and all the other items at the same time. We might be losing a lot of business.

W: Can you find out what company makes the product? I'll talk to Mr. Rodriguez about ordering some.

M: Mr. Rodriguez? Does he work at headquarters?

W: Yes, he buys all the stock for the stores in our chain.

- 50. Where does the conversation most likely take place?
- (A) At a home improvement store
- (B) At a food court
- (C) At a construction site
- (D) At a computer repair shop

Answer: (A)

- **51.** What does the man imply when he says, "Customers have been asking about it all week"?
- (A) The location of an event is unclear.
- (B) People are looking forward to an event.
- (C) An instruction manual contains some errors.
- (D) People are interested in a product.

Answer: (D)

- **52.** Who most likely is Mr. Rodriguez?
- (A) A sales representative
- (B) A store manager
- (C) A buyer
- (D) A customer

Answer: (C)

Question 53 through 55 refer to the following conversation.

W: I'm really happy about the new Web site. Making our instruction manuals available online is going to save a lot of trouble for users.

M: And us, too. Most people don't like reading the instructions, so I think adding extra graphics was a good idea. The search function is really fast, but the links in the documents are not working for me.

W: The Web designers mentioned that issue in the meeting. Apparently they don't work with some software. If you install a more modern browser on your computer, that problem should be resolved.

53. What does the man like about the manuals?

- (A) The frequently asked questions
- (B) The detailed explanations
- (C) The additional pictures
- (D) The automatic update feature

Answer: (C)

- 54. What problem does the man mention?
- (A) Some functions are slow.
- (B) The instructions are confusing.
- (C) Some information is outdated.
- (D) The links do not work.

Answer: (D)

- **55.** What does the woman recommend?
- (A) Contacting the designer
- (B) Installing a software program
- (C) Conducting a customer survey
- (D) Searching the Web site

Answer: (B)

Question 56 through 58 refer to the following conversation with three speakers.

M1: I'm going shopping for some stationery. Do you need anything?

W: Are you heading to that office supply store?

M1: Yeah, I'll back in a few minutes.

M2: Oh, you mean the store just down the street. I'll come with you, then. I need a calendar and some pens, but I want to choose them myself.

W: could you get me some staples and paper clips while you're there?

M2: Is that all you need?

W: That's about it. I buy most things online.

M2: OK. We'll be back soon.

- **56.** What is the conversation mainly about?
- (A) Purchasing stationery supplies
- (B) Preparing for a party
- (C) Scheduling a meeting
- (D) Reserving some seats

Answer: (A)

- **57.** What do the men imply about the store?
- (A) It is nearby.
- (B) It has a delivery service.
- (C) It is holding a sale.
- (D) It was built recently.

Answer: (A)

- **58.** According to the woman, where does she make most of her purchases?
- (A) At a department store
- (B) On the Internet
- (C) From a local supplier
- (D) From a mail order catalog

Answer: (B)

Question 59 through 61 refer to the following conversation.

W: Hi. It's Madeline Day from Starfield Promotions. I'm planning a publicity campaign for the Gladstone Art Festival, and I'm looking for a printer who can supply a very large quantity of posters. We need them this week. Do you handle that kind of work?

M: We take jobs of almost any size. We can do as many as 10,000 by Friday.

W: I see. We probably won't need that many. Maybe just two or three thousand. I can't be sure until I know the exact budget we will be given.

M: OK. Well, thanks for considering us for the job. You can check out our price list on the Web site. We offer big discounts for bulk orders.

- **59.** Why is the woman calling?
- (A) To discuss an error
- (B) To change an order
- (C) To learn about services
- (D) To propose a plan

Answer: (C)

60. How many posters does the man say he can supply?

- (A) Two thousand
- (B) Three thousand
- (C) Ten thousand
- (D) Twenty thousand

Answer: (C)

- **61.** What does the woman imply about ger campaign?
- (A) It has already been launched.
- (B) The budget is not finalized.
- (C) There are many staff members involved.
- (D) It includes television advertising.

Answer: (B)

Question 62 through 64 refer to the following conversation and list.

W: Hi. I'm looking for somewhere to live in Greenhaven. I just got hired at a local company, and I start work from July 1.

M: We don't have many properties available right in Greenhaven at the moment.

W: I ride a bicycle to work, so Greenhaven is the only option.

M: I see. How big?

W: I only need one bedroom. It's just for me. I'd like to check it out today, if possible.

M: Here's the list...um... Well, this loft apartment is nice.

W: No, I'd rather not. Lofts are too cold in the winter, and May Drive is a bit far from my new workplace.

M: Well, then, there is another one that suits your request. We have the keys, so we can go there right now.

Loft apartment	78 May Drive
1-bedroom apartment	45 Durant Road
2-bedroom apartment	7 Rayner Street
3-bedroom apartment	172 Coleman Street06

- **62.** Why does the woman need to move?
- (A) She needs to be closer to family.
- (B) Her lease has expired.
- (C) Her rent was too expensive.
- (D) She has taken a new job.

Answer: (D)

- **63.** How does the woman say she will get to work?
- (A) By bicycle
- (B) By train
- (C) By car
- (D) On foot

Answer: (A)

- 64. Look at the graphic. Which address will the woman most likely visit?
- (E) 78 May Drive
- (F) 45 Durant Road
- (G) 7 Rayner Street
- (H) 172 Coleman Street

Answer: (B)

Question 65 through 67 refer to the following conversation and map.

W: Hi. I've got a delivery here for Mr. Everson.

M: Sure, his office is down the hall on the right – next to the vending machine.

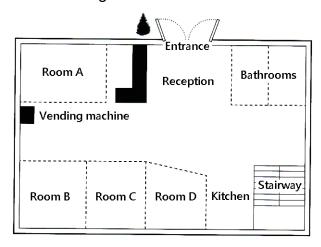
Oh – but come to think of it – he's away on business, so his office will be locked. How many boxes do you have?

W: Just these three.

M: OK, then. Let's put them in the storeroom. It's right in front of you – next to the kitchen you can see.

W: Got it. Would you mind signing this for me first?

M: Sure thing.



- 65. What does the man say about Mr. Everson?
- (A) He works at another office.
- (B) He has left a message.
- (C) He is on a business trip.
- (D) He is waiting for a delivery.

Answer: (C)

- **66.** Look at the graphic. Where will the woman most likely leave the boxes?
- (E) In Room A

- (F) In Room B
- (G) In Room C
- (H) In Room D
- (I) Answer: **(D)**
- 67. What does the woman ask the man to do?
- (A) Prepare a drink
- (B) Open a door
- (C) Carry some things
- (D) Sign a document

Answer: (D)

Question 68 through 70 refer to the following conversation and coupon.

W: Good afternoon. You certainly have a lot of items in your basket.

M: Yes. I'm taking advantage of the sale. The weather is getting colder, and I need some sweaters and warmer shirts.

W: It certainly is. We have some really nice jackets and coats in stock now, too. How will you be paying?

M: With cash. Is this discount coupon still valid?

W: Yes, it is. Let me see how many items you have here...OK, that's six. I'll apply the discount to the total.

M: Thanks. Can I get a free ticket for the parking garage as well?

W: Sure, I'll give it to you with your receipt.

Discount Coupon Purchase three Items and get 10% OFF Purchase four Items and get 15% OFF Purchase five Items and get 20% OFF Purchase Six Items and get 25% OFF

- **68.** Where does the conversation most likely take place?
- (A) At a furniture shop
- (B) At a grocery store
- (C) At a clothing store

(D) At a florist shop

Answer: (C)

- 69. Look at the graphic. What discount will the man most likely receive?
- (A) 10 percent off
- (B) 15 percent off
- (C) 20 percent off
- (D) 25 percent off

Answer: (D)

- 70. What does the man ask for?
- (A) A free pass
- (B) A local map
- (C) A list of conditions
- (D) A membership application

Answer: (A)

PART 4

Question 71 through 73 refer to the following talk.

Thank you for joining the staff meeting today. I'm glad to report that the number of customers joining Alpine Fitness Center has been increasing steadily since its opening. We want to keep this trend, so we'll start providing free Internet access from June 1st. They can bring any portable device and connect it to our wireless network. In order to make customers aware of this change, we'll put up stickers at the entrance as well as on the walls in the exercise room. If you have any other ideas to promote this new feature, please e-mail them to me by Thursday night.

- 71. Where does the speaker work?
- (A) At a fitness club
- (B) At a restaurant
- (C) At a health food store
- (D) At a telephone company

Answer: (A)

- 72. What will customers be able to have from June?
- (A) Discount membership rates
- (B) Free access to the Internet
- (C) 24-hour use of the facilities

(D) Tickets for social events

Answer: (B)

- 73. What are the listeners asked to do?
- (A) Learn about a new technology
- (B) Contact clients
- (C) Reserve fitness equipment
- (D) Submit proposals

Answer: (D)

Question 74 through 76 refer to the following telephone message.

Hi, Tony. It's Greg. Hey, thanks for lending me your projector for the presentation. It went really well, and I think we might even get a few sales. The projector is so small and light that I was able to carry it in my briefcase. Anyway, I'm done with it. So, I was wondering where...uh...what to do with it. I wasn't planning on returning to the office this evening, but if you need the projector, I will. Otherwise, please wait until tomorrow morning. Call me back. Thanks again.

- 74. Where does the speaker say he has done?
- (A) Finished a presentation
- (B) Invited some clients
- (C) Installed some equipment
- (D) Received a document

Answer: (A)

- 75. What does the speaker mean when he says, "Anyway, I'm done with it"?
- (A) He has finished work for the day.
- (B) He is disposing of a useless object.
- (C) He no longer needs what he was using.
- (D) He feels satisfied with a plan.

Answer: (C)

- **76.** What is the listener asked to do?
- (A) Prepare for a meeting
- (B) Return a call
- (C) Meet with a client
- (D) Explain a procedure

Answer: (B)

Question 77 through 79 refer to the following announcement.

The TransAmerica Express regrets to inform passengers that we are unable to leave the station on schedule. There appears to be a problem with the engine, and we anticipate that it may take until 5:30 or 6 o'clock to carry out repairs. The air conditioning isn't running, and we'll be unable to serve dinner in the dining car. Staff will be handing out vouchers you can use at any of the station restaurants, so please have something to eat while you wait. Our new estimated time of departure is 7 o'clock this evening. We apologize for the inconvenience.

- 77. What has caused the delay?
- (A) Inclement weather
- (B) Late passengers
- (C) Mechanical issues
- (D) Scheduling errors

Answer: (C)

- 78. What will the listeners receive?
- (A) A meal voucher
- (B) A map
- (C) A travel magazine
- (D) A brochure

Answer: (A)

- **79.** When is the train expected to depart?
- (A) At 5:30 P.M.
- (B) At 6:00 P.M.
- (C) At 6:30 P.M.
- (D) At 7:00 P.M.

Answer: (D)

Question 80 through 82 refer to the following talk.

Welcome to DG Instruments' family day. I'm Jake, and I'll be guiding you around the factory. Shortly, we'll start the tour by visiting the showroom, but let me explain a couple of rules before that. First of all, please wear a helmet while you're inside the factory. You must also keep between the yellow lines marked on the floor. Finally, photos are only allowed in the cafeteria and at the

entrance. Any questions? ...OK. Let's take a look at a display of DG Instrument' latest products.

- **80.** Who most likely is the speaker?
- (A) A government official
- (B) A museum guide
- (C) A factory employee
- (D) A university administrator

Answer: (C)

- 81. According to the speaker, where are the listeners allowed to take pictures?
- (A) In the offices
- (B) In the cafeteria
- (C) In the corridors
- (D) In the laboratory

Answer: (B)

- 82. What will the listeners do next?
- (A) See a training video
- (B) Have refreshments
- (C) Meet management
- (D) Visit a showroom

Answer: (D)

Question 83 through 85 refer to the following excerpt from a meeting.

I'd like to announcement something before we leave for the day. Two weeks ago, Bill Goodman presented our designs for a luxury hotel on the waterfront at Gladys Point. It's he biggest construction contract this company has ever tried to win. The hotel has a huge budget and will take more than 12 months to build. As you can image, there was a lot of competition. Well ... You know what? ... We got the contract. They awarded it to us this morning. I want to thank Bill and his team for their excellent work, so let's celebrate tonight. I've prepared a little treat for us in the cafeteria.

- 83. What kind of business does the woman work for?
- (A) A travel agency
- (B) A hotel chain
- (C) A trading company
- (D) A construction firm

Answer: (D)

- **84.** Why does the woman say, "You know what"?
- (A) She will make a surprising announcement.
- (B) She is reminding the listeners of something.
- (C) She cannot remember an important point.
- (D) She is asking for some advice.

Answer: (C)

- **85.** What will the listeners most likely do tonight?
- (A) Review some designs
- (B) Attend a party
- (C) Greet some visitors
- (D) Take a trip

Answer: (B)

Question 86 through 88 refer to the following broadcast.

This week a new weekly television show will have its premiere on Channel 7. It's a documentary focusing on the lives of five young athletes trying to be selected for professional teams. It's called Road to the Stadium, and in a few moments, I'll be interviewing the director, Molly Jackson. Channel 7 is promoting Road to the Stadium heavily, and you can learn more about the program on the Web site. But now, let me introduce this exciting young director, who's here for her first ever interview on live television. Molly, thank you very much for visiting the show.

- **86.** What is the broadcast about?
- (A) A sporting event
- (B) An orchestra performance
- (C) A theater performance
- (D) A television program

Answer: (D)

- 87. Who is Molly Jackson?
- (A) An athlete
- (B) A director
- (C) A publicist
- (D) A performer

Answer: (B)

- 88. Where is additional information available?
- (A) In a brochure
- (B) In the newspaper
- (C) On the radio
- (D) On the Web site

Answer: (D)

Question 89 through 91 refer to the following advertisement.

The Homerscan is a portable scanner that you can use out of the box. If space in your home or office is being taken up by documents, and you seem to take a long time to find important records and printed documents in the paper feeder and have them transferred electronically to your hard drive. Customers who order before May 30 get a handy carry case for no extra charge. It's perfect for carrying your Homerscan between home and work.

- 89. What is being advertised?
- (A) A filling cabinet
- (B) A personal computer
- (C) A storage unit
- (D) A document scanner

Answer: (D)

- **90.** What advantage does the speaker mention about the product?
- (A) It saves space.
- (B) It is easy to install.
- (C) It reduces spending.
- (D) It is lightweight.

Answer: (A)

- **91.** What can customers get by ordering before May 30?
- (A) A discount
- (B) A carrying case
- (C) A software application
- (D) An extended warranty

Answer: (B)

Question 92 through 94 refer to the following announcement and schedule. Good morning, everyone. I hope you're all enjoying the McFly Tools Picnic. It's really lovely to see so many of our employees spending this happy time

with their families. Every year we ask the new recruits to put on a performance as a way of breaking the ice. If you look at the schedule, you'll see that they are supposed to appear next. However, it seems that they're having some trouble with their equipment. So, I've asked Holly Whitfield to give her performance first. We're setting up the stage for her, and she'll start shortly. The seats at the front will fill up quickly, so you'd better hurry.

	Schedule		
1	Joan	Welcome Address	
2	New Recruits	Spring Comedy Show	
3	Holly Whitfield	This Year's Hit Song	
4	Warehouse Workers	Dance Routine	

- **92.** Where does the announcement take place?
- (A) At a company picnic
- (B) At a factory opening
- (C) At a welcome party
- (D) At a retirement celebration

Answer: (A)

- **93.** Look at the graphic. What will be performed on stage next?
- (E) Welcome Address
- (F) Spring Comedy Show
- (G)This Year's Hit Song
- (H) Dance Routine

Answer: (C)

- **94.** What does the speaker recommend?
- (A) Checking equipment
- (B) Joining a performance
- (C) Finding a seat
- (D) Buying a ticket

Answer: (C)

Question 95 through 97 refer to the following excerpt from a meeting and list.

Before we conclude this morning's meeting, I'd like to talk about the advertisement we'll be running in *The Beaumont Times* newspaper this week. If you take a moment to look at the handout in front of you, you'll see the

design of the advertisement I'm considering. If you want to suggest any changes, send me an e-mail today. I'll be placing the advertisement tomorrow afternoon, so please be quick. Now... naturally, the longer we can run the advertisement the better, but it won't be cheap. After looking at this price list for a half-page advertisement, I've decided to run the advertisement for four days, from Wednesday through Saturday.

Half-Page Advertisement	Cost Per Day
8 days and over	\$1,000
6 ~ 7 days	\$1,100
3 ~ 5 days	\$1,200
1 ~ 2 days	\$1,500

- 95. What are the listeners asked to look at?
- (A) A business contract
- (B) A budget forecast
- (C) A design idea
- (D) A floor plan

Answer: (C)

- **96.** When will the speaker request an advertisement?
- (E) This morning
- (F) This afternoon
- (G)Tomorrow morning
- (H) Tomorrow afternoon

Answer: (D)

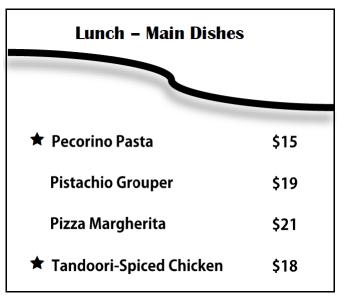
- **97.** Look at the graphic. How much will the company most likely to be charged for advertising?
- (E) \$1,000 per day
- (F) \$1,100 per day
- (G)\$1,200 per day
- (H)\$1,500 per day

Answer: (C)

Question 98 through 100 refer to the following talk and menu.

Welcome to Spargo's. My name is Kathy, and I'll be serving you this afternoon. Our lunch menu has a selection of pizza, pasta, seafood, and chicken. The seafood dish is on special today. If you'd like to support suppliers

of locally grown ingredients, I recommend that you choose a menu item with a star next to it. We're really proud that Spargo's was recently included in Glamour Dining Magazine's list of the top five San Francisco restaurants. To celebrate, we've added some delicious new entrees, including Asian garlic noodles. Would you like to order now, or should I come back in a few minutes?



- **98.** Who most likely is the speaker?
- (A) A chef
- (B) A server
- (C) A patron
- (D) A reviewer

Answer: (B)

- **99.** Look at the graphic. What does the speaker say about the Tandoori-Spiced Chicken?
- (E) It is not as popular as other items.
- (F) It takes a long time to prepare.
- (G) Its ingredients are sourced locally.
- (H) Its price is higher than usual.

Answer: (C)

- 100. What does the speaker imply about Spargo's?
- (E) Its recent review was positive.
- (F) It uses only healthy ingredients.
- (G)It is one of San Francisco's oldest restaurants.
- (H) Its prices change depending on the season.

Answer: (A)